

Storage Directions

Mr. Bruce Burgess Chief, Storage Engineering Section 29 July 2010



Agenda

Storage Capacity Services

Rates

Storage "Game Changers"



Storage Capacity Services

Delivered as a service to meet customer requirements

600+ Orders Completed:

- 67 Disk Arrays Installed
- 5.3 PBs of disk capacity
 - 10% IBM mainframe
 - <1% Unisys mainframe
 - 90% server



Pay only for what is used!



Everything in the Rates

Direct Costs

Storage Related Services

Hardware

- Depreciation
- Maintenance
- Infrastructure costs FC & IP switches, backup media, etc.
- Racks, cables, etc.
- Capacity service based contracts

Software

- SOE Products & other storage resource products
- Hardware-specific related products

Labor

- Storage Administration
- OST support

Back-up Services

- Standard weekly backups (1 copy onsite, 1 copy offsite, retain 5 weeks)
- Incremental daily backups (retain 2 weeks on site)

Indirect Costs

Data Center Services

- Security

- Info Assurance/STIG
- "Behind the Gate" Facilities
- Military Police
- Regulatory Compliance
 - SAS 70
 - DoD IG
 - NSA

Facility Measures

- Conditioned/Redundant Power Feeds
- A/C
- Floor Space

- Networks

- Circuits
- Secure, Reliable & Monitored Network
- 24x7x365 Support

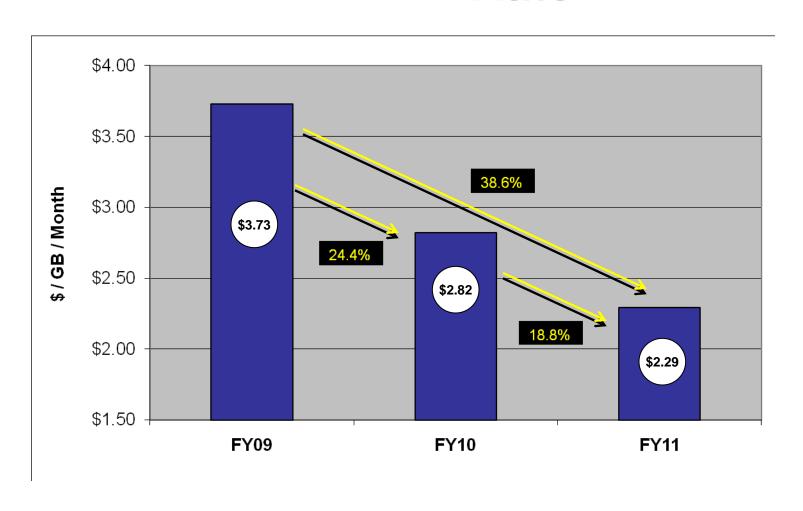
- Service Level Agreements

Help Desk

- Customer Service Agents
- Engineers On-call



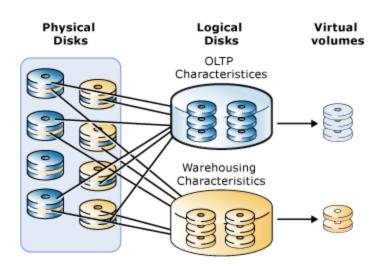
Trend of Basic Storage Rate





Virtualization

- Separates physical disk capacity from logical disk capacity
- Faster provisioning
- Keeps costs down by minimizing the amount of physical disk required

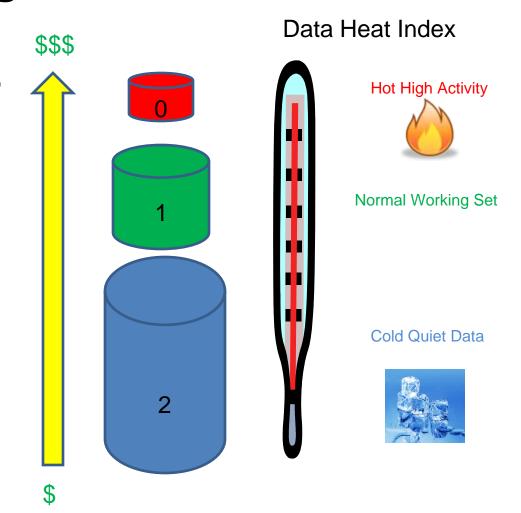




Tiered Storage

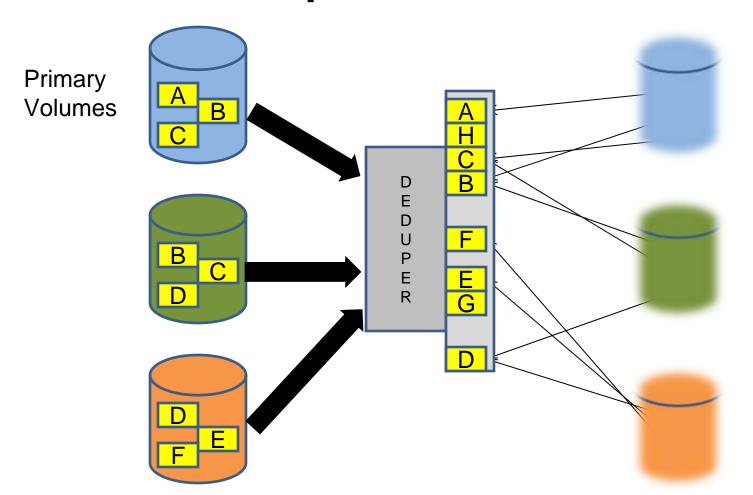
Today –Arrays with FC, SAS, and SATA disks. Manual positioning of data.

Tomorrow – *Solid state*, FC, SAS and SATA. Automatic positioning of data based on activity.





Data Deduplication



Backups

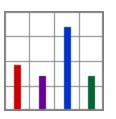


Storage Resource Management

- Improved automate storage billing process
- Improved management of storage resources
- Improved metrics









Questions

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