Forecast to Industry 2016

Joint Service Provider

Pentagon

Brig Gen Brian T. Dravis, USAF
Director, JSP
17 November 2016
Brigadier General Brian T. Dravis

Director, Joint Service Provider

Defense Information Systems Agency (DISA)

Brigadier General Dravis serves as the first Director of the Joint Service Provider, an organization resulting from the consolidation of several legacy service providers in the Pentagon. Its 2,500+ member workforce is tasked to operate and defend the full range of DoD IT services in the National Capital Region while achieving significant efficiencies and cost savings.
The Formation of JSP

- IT services in the Pentagon have historically been provided by multiple organizations with duplicative capabilities.
- JSP was established 1 May 2015 by Deputy Secretary of Defense Memo to correct these inefficiencies.
- The merger of two legacy service providers from Headquarters, Department of the Army Information Technology Agency (ITA), and Washington Headquarters Services (WHS) Enterprise Information Technology Services Directorate (EITSD) formed the backbone of the new organization.
To meet CONOPS requirements and achieve cost savings and efficiencies, JSP identified a set of 10 cross-organizational contract efforts:
## Acquisition Opportunities

<table>
<thead>
<tr>
<th>Project Title &amp; Description</th>
<th>Program Office</th>
<th>Anticipated Acquisition Strategy RFP Release / Projected Award</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Computer Network Defense (DCO IDM)</strong>&lt;br&gt;Consolidation of 7 contracts into 1. Maintain active defense-related areas of responsibility: End Point Security, Network Sec., Assessments, Incident Handling</td>
<td>JSP Cyber Security Center</td>
<td>Single award; Fair Opportunity; (CIO-SP3) Awarded 29 September 2016</td>
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<tr>
<td><strong>Desktop / Helpdesk / VTC</strong>&lt;br&gt;Consolidation of 9 contracts into 1. Maintain consolidated information technology (IT) support services such as AV/VTC, Service Desk, COOP, VIP Support, and Telecom</td>
<td>JSP Service Delivery Center</td>
<td>Single award; Fair Opportunity; (GSA Alliant) Awarded 30 June 2016</td>
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<tr>
<td><strong>Identity Protection Management (IPM)</strong>&lt;br&gt;Consolidation of 3 contracts into 1. Maintain security related areas of responsibility: Infrastructure Deployment, PKI Cert. Request, Token Issuance, Security Engineering and Policy, Knowledge Management, Communications, and COOP</td>
<td>JSP Cyber Security Center</td>
<td>Single award; Fair Opportunity; SB Set-Aside; (CIO-SP3 Small Business) Expected RFP Release in 3QFY17 Award in 4QFY17</td>
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<td><strong>Cyber Security</strong>&lt;br&gt;Consolidation of 5 contracts into 1. Maintain passive defense-related areas of responsibility: Compliance, Assessment and Authorization, Audit Support, Risk and Vulnerability Management, Training and Information System Security Officers</td>
<td>JSP Cyber Security Center</td>
<td>Single award; Fair Opportunity; SB Set-Aside; (CIO-SP3 Small Business)</td>
<td>Expected RFP Release in 1QFY17 Award in 2QFY17</td>
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<td><strong>Server / Compute</strong>&lt;br&gt;Consolidation of 2 contracts into 1. Maintain server management and mainframe services, system management services, and systems security support</td>
<td>JSP Service Delivery Center</td>
<td>Acquisition strategy under development;</td>
<td>Expected RFP Release in 3QFY17 Award in 4QFY17</td>
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<tr>
<td><strong>Engineering</strong>&lt;br&gt;Consolidation of 3 contracts into 1. Maintain Engineering Project Planning and Execution, Engineering Service and Support, and Service Transition</td>
<td>JSP Solutions Division</td>
<td>RFI to inform acquisition strategy;</td>
<td>Expected RFP Release in 3QFY17 Award in 3QFY17</td>
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<td><strong>Network Modernization (NetMod)</strong>&lt;br&gt;New contract designed to implement a holistic solution to modernizing the unclassified Pentagon infrastructure</td>
<td>JSP Service Delivery Center</td>
<td>Fair Opportunity (GSA Alliant); Draft RFP Released 14 Oct 16; Expected RFP Release in 1QFY17 Award in 2QFY17</td>
<td></td>
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<tr>
<td><strong>Transport</strong>&lt;br&gt;Consolidation of 2 contracts into 1. Operate, maintain, deploy, and manage an existing network infrastructure</td>
<td>JSP Service Delivery Center</td>
<td>Acquisition strategy under development; Expected RFP Release in 2QFY17 Award in 2QFY17</td>
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<td><strong>Hardware/Software</strong>&lt;br&gt;JSP has already consolidated 150 of its smallest maintenance contracts to a single small business provider. In future, will continued consolidation of 95 larger HW/SW contracts into 30</td>
<td>JSP Service Delivery Center</td>
<td>Expected RFP Release in 3QFY17 Awards from 3Q-4QFY17</td>
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<td><strong>Collaboration</strong>&lt;br&gt;Consolidation of 3 contracts into 1. Consolidation of contracts in support of collaboration tools such as SharePoint</td>
<td>JSP Solutions Division</td>
<td>Task Order on GSA Schedule IT-70 Single Award Fair Opportunity (Small Business) Expected RFP Release in 2QFY17 Award in 2QFY17</td>
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## Contracting Office Transition

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<thead>
<tr>
<th>Legacy Environment</th>
<th>FY16</th>
<th>FY17</th>
<th>FY18</th>
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<tbody>
<tr>
<td>ACC – Rock Island</td>
<td>~30 contracts transferred to DISA</td>
<td>Transition additional contracts to DISA</td>
<td>DISA - DITCO</td>
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<tr>
<td>WHS Acquisition Directorate</td>
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<td>Begin transition of contracts to DISA</td>
<td>DISA - DITCO</td>
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<tr>
<td>GSA Acquisitions</td>
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<td>DISA - DITCO</td>
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<tr>
<td>NIH - NITAAC</td>
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<td>DISA - DITCO</td>
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Challenges of Current Environment

- Highly manual management of infrastructure and provisioning of services
- Stove-piped/wedge-based design in networking and application hoteling
- Seams and gaps in maintenance and monitoring of end-to-end experience
- Lack of comprehensive documentation of architectures and settings
- Limited support to mobile workforce
Emerging Technology Environment

Cloud Technology
On-Premise / Off-Premise

End-to-end monitoring
Next Generation
VoIP & Office Automation
Windows 10
Soft Client VTC

Tablets & Mobile Computing
Wi-Fi

Infrastructure as a Service (IaaS) hosting

Auto-Provisioning
Data Centers

Network Modernization

Virtualization

Software Defined Everything

Hyper-Converged Compute & Storage
Contact Information

Information

www.disa.mil

Contracting Opportunities

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DEFENSE INFORMATION SYSTEMS AGENCY
The IT Combat Support Agency

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