



# National Background Investigation Services

DEFENSE INFORMATION SYSTEMS AGENCY  
The IT Combat Support Agency



DISA will design, build, test, field, operate, maintain, and secure National Background Investigation Services (NBIS) - the federalwide information technology (IT) service used to conduct suitability, security, and credentialing investigations for all federal civilians, military members, and government contractors.

## Mission:

NBIS incorporates security into the fundamental structure, strengthens the security of the data environment, and provides robust privacy protections. The system protects the sensitive information used to effectively adjudicate investigations by employing the latest modern technology, and utilizes maximum security resources to guard against increasingly sophisticated and evolving threats by leveraging DOD's national security, IT, and cybersecurity expertise.

- DISA is responsible for interoperability, system engineering, operations, cybersecurity, sustainment, and implementation of NBIS.
- The agency envisions NBIS as a system of software solutions created from a complex portfolio of components. These components include a mix of government off-the-shelf (GOTS) solutions, modified GOTS, customized and modified commercial off-the-shelf (COTS) solutions, and new software components.

## Capabilities:

- Collection and validation of submitted information.
- Validation of previous investigation.
- Maintain end to end situational awareness and command and control.
- Contains information on requesting and receiving agencies.
- Fingerprint and biometric processing.
- Integrated case management with automated workflow.
- Continuous evaluation and adjudication.
- Dashboard portal-based view.
- Business intelligence and advance data analytics.
- Ability to export data to other investigative providers.
- Automatic validation of data from multiple sources.