Joint Service Provider

What We Do

JSP operates and defends the Department of Defense’s (DOD) key cyber terrain, and provides information technology (IT) services to Pentagon and National Capital Region (NCR) customers. As an integral part of the DOD’s plan to unify and reduce redundancies, the JSP employs a holistic approach to IT management by leveraging top talent across the Department to deliver services that enhance network reliability and stability for mission success.

A JSP Snapshot

**Operate**
- Supports 55,000 customers & 70,000 assets
- Provides 80+ IT services to DoD HQ
- Maintains more than 130 mission apps

**Defend**
- Defends against thousands of threats each minute
- Monitoring more than 30,000 security controls
- Resolving hundreds of security incidents monthly

**Innovate**
- Optimizing more than $1B in IT infrastructure
- Migrating core IT services to the cloud
- Returning $404M in savings to the DOD FY17-22
JSP Services and Innovation

JSP is forging a path for more innovative IT and cybersecurity by developing and delivering advanced products and services to more than 55,000 customers across the National Capital Region. Below are just a few of the advancements and services that JSP provides to its customers.

Defending the Network through Reliability and Stability

JSP’s two pillars for success are reliability and stability. No matter the mission directive or set of services delivered to our customers, we are focused on delivering reliability and stability within our networks and services. We understand how vital these two pillars are for our customers’ mission success.

Migrating to Joint Regional Security Stacks (JRSS)

The move to JRSS will fundamentally change the way the Department protects and secures its information by deploying a series of cloud-based security stacks, instead of dispersed security endpoints. This initiative will ultimately enable seamless data sharing, consolidated network infrastructure, and enhanced network security. DISA-JSP is leading the way in fielding this effort.

Delivering the World’s Top VoIP System

Connecting our mission partners with our nation’s warfighters who are “boots on the ground” is vital to mission success. JSP now delivers DoD’s most advanced Voice over Internet Protocol telephone system to connect our national leaders to our warfighters -- wherever they may be.

Launching Software-Defined Networking (SDN)

By transforming the network’s configuration from manual routing to more adaptable automated routine, JSP will further modernized the Department’s networks to efficiently respond to change. The organization is focusing on this launch in FY19.

“We are focused on modernizing key capabilities, acknowledging cyberspace as a warfighting domain, and delivering reliability and stability to mission partners each and every day.”

Air Force Maj Gen Brian T. Dravis,
JSP Director