



The next-generation of video teleconferencing (VTC) services for DOD, its mission partners, federal departments and agencies, and coalition partners globally.

## Global Video Services (GVS)

### Overview

As DISA's modernized internet protocol (IP)-based video teleconferencing (VTC) service, Global Video Services (GVS) provides a full suite of on-demand, high-quality assured video conference capabilities for users to interact visually within the Sensitive but Unclassified IP Router Network (NIPRNet) and the Secret IP Router Network (SIPRNet). GVS is built to support conference rooms across the Department of Defense (DOD) with high definition video and offers a desktop video solution, allowing face-to-face meetings from the desktop.

**GVS is available at no cost for NIPRNet and SIPRNet DISN Subscription Services (DSS) subscribers.**

GVS replaced the legacy DISN Video Service – Global (DVS-G) service that was decommissioned on Nov. 30, 2014.

### Features

- Can support up to 5,000 concurrent users on both NIPRNet and SIPRNet and an unlimited number of facilitator-controlled conference rooms per conference.
- Offers connections at a broad range of speeds which provides a high-quality video experience in bandwidth-constrained, tactical environments and ensures that the tactical user always maintains at least the audio connection even if the data rate drops or fluctuates.
- Is mobility-enabled for DOD-provided equipment.
- Ensures interoperability between various client applications and legacy VTC room equipment.
- Has the ability to connect, bridge, and switch video conferences with VTC endpoints.
- Offers lower total cost of ownership compared to traditional video conferencing solutions by collapsing customer-owned and operated video networks.
- Web-based scheduling requires only 30 minutes prior to the start of the conference with an ad hoc capability for reservation-less conferencing.
- Provides greater, facilitator-controlled, continuous presence so that participants can see all other online participants simultaneously.

## How to Use GVS

To use GVS-Unclassified (GVS-U) services, users must first complete account registration at <https://globalvideoservices.csd.disa.mil/gvs-web/>.

To use GVS-Classified (GVS-C) services, users must first complete account registration at <https://globalvideoservices.csd.disa.smil.mil/gvs-web/>.

The GVS Web Application provides users with the capabilities to register end points, initiate reservation-less “ad hoc” VTCs, schedule future VTCs, and receive reports summarizing GVS usage.

Mission partners may request service by contacting the DISN Customer Contact Center (DCCC):

- Toll free 844-347-2457.
- Commercial 614-692-0032.
- DSN 312-850-0032.

## On the Horizon

Future enhancements include audio add-on, secure audio add-on, in-session chat, and mobile support where mobile users can connect to a laptop and room-based systems.

## Resources and More Information

Training, announcements, outreach briefs, conference room transition plans, and other customer support information regarding GVS can be found on the GVS Defense Enterprise Portal Service web page at <https://disa.deps.mil/ext/cop/ns-extranet/ExternalConnect/SitePages/Home.aspx>.



GVS has more than  
13,000 users globally.