



DEFENSE INFORMATION SYSTEMS AGENCY  
The IT Combat Support Agency



January 2022

# ENCORE III

DISA's Flagship IT Contract

## Overview

ENCORE III provides the DoD and Federal agencies a full spectrum of IT services and solutions ranging from engineering development to full sustainment under two suites of multiple award indefinite delivery/indefinite quantity contracts valued at \$17.5B supporting a 10-year ordering period.

There is a broad IT scope and breadth of vetted experience, streamlined processing and aggressive lead times, and confidence associated with receipt of competitive proposals from recognized industry leaders. Further, ENCORE III has remained a steadfast leader taking initiative in ensuring competitive costs and highlevel experience qualifications.

With a total of twenty contractors in each Suite (Full & Open and Small Business), ENCORE III offers a vetted ability to provide requiring agencies with a significant breadth and depth of commodity IT services, experience, and capability.

## Ordering

ENCORE III task orders may include all variations of fixed price and cost reimbursable line items where ceiling labor rates only apply to firm fixed price orders. Orders may be competed on a best value trade off or lowest priced technically acceptable basis.

The current fee for service for DITCO serviced awards is 2.25 percent and the fee for decentralized ordering is 1 percent.

## Offerings

**Streamlined with flexibility!** ENCORE III provides streamlined processing and competitive Procurement Administrative Lead Times for mission partners, as well as templates and sample documents to assist requirements owners in creating the requirements packages necessary to support mission requirements. The contract provides flexibility, with labor mix, contract type, evaluation criteria, and evaluation method determined by the customer's requirements.

**Fully vetted contractor support!** Specific education and experience requirements from a BA/BS degree in the technical discipline with at least three years of experience, up to a MA/MS degree with at least 15 years of experience. All contractors have either CMMI Level 3 and/or ISO certifications for building, managing, and maintaining proven processes for success. All Program and Project Managers are either Program Management Professional or Project Management Professional certified; ensuring advanced industry experience in managing programs/projects.

## Dynamic Range of 116 Labor Categories & Rates Covering 19 Performance Areas

- Enterprise IT Policy and Planning
- Integrated Solutions Management
- Process, Performance, and Strategic Benchmarking
- Business Process Reengineering
- Requirements Analysis
- Market Research and Prototyping
- Information and Knowledge Management
- Custom Application Development
- Product Integration
- Test and Evaluation
- Asset Management
- Network Support
- Cyber Security Assessment, Authorization, and Implementation
- Information Communications Technology
- Computer-Telephony Integration
- Web Services
- Operations Support
- IT Support Services
- Cloud Professional Services

**ENCORE III: EXCELLENCE, EFFICIENCY, EFFECTIVENESS**

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