DISA SERVICES COURSE
Overview of DISA Services, Infrastructure, Processes, Policies and Support

Course Overview

This course is designed to help military departments and defense and federal agencies to optimize their use of Defense Information Systems Agency (DISA) services. DISA services are major components of the DOD Information Network (DODIN) and building blocks for the C4ISR support to the nation's warfighters.

DISA services – such as cloud services, classified and unclassified mobility, C2, and cybersecurity – rely on a robust network infrastructure. DISA is committed to providing a protected and survivable global enterprise infrastructure that supports crucial information-sharing capabilities. Joint warfighters, national level leaders, and other mission and coalition partners depend on DISA services to communicate and transfer vital information around the world every day.

There is no charge to attend the course. A CAC/PIV is required.

The Course Will Answer

- What is DISA, and what services does DISA offer?
- How can DISA help you with services such as cloud, mobility and security?
- How do these services work and what can you expect from them now and in the future?
- How do you acquire DISA services?
- What is the DOD Information Network (DODIN) and where and how does your network fit in?
- What are the Joint Regional Security Stacks (JRSS)?
- What are the missions of DISA and Joint Force Headquarters – DODIN (JFHQ-DODIN)?
- Who is responsible for what, and what policies must DISA and customers follow?
- Will you be disconnected if your Authority To Connect (ATC) expires?
- Where to go for information? support? other resources?

FY21 ONLINE Course Schedule

- 15-17 Dec   Eastern time (US) 0900-1430
- 26-28 Jan   Pacific time (US) 0900-1430
- 13-15 Apr   Eastern time (US) 0900-1430
- 4-6 May   Eastern time (US) 0900-1430

Classes will be taught **ONLINE** in compliance with DOD travel restrictions, and will be taught in the **time-zone of the Host**. DOD CAC holders may register for any available class, see website for registration info. Additional classes will be posted to the course website as they are confirmed. http://www.disa.mil/Newsandevents/Training/DISA-Services-Course

If you are interested in hosting a class send an email to: disa.meade.bd.mbx.disa-services-course@mail.mil

Course Topics

The course covers the following topic areas:

Topic	Description
Overview	Overview of the DISA mission, organization, services and networks.
The DISN	Review of the transport infrastructure over which the DISA services are provided, including tactical connectivity and plans for the future.
Network Connections	Overview of the classified and unclassified IP networks and services, including data, VPN, content delivery, and satellite services.
Computing Services	Review of DISA's Data center hosting options as well as the many cloud capabilities to include milCloud 2.0, cloud services support, cloud security and cloud storage.
DISA Services Support	Discussion of the organizations, processes and resources available to assist DISA's mission partners.
Collaboration Services	Overview of services that enable collaboration including mobility, enterprise services such as email, and both voice and video services.
Get Connected!	Review of the processes involved in circuit and service acquisition – from requirements definition to disconnection. Outline of requirements to connect to DISA networks.
Cybersecurity	Discussion of the tools, techniques, and organizations that help secure the DODIN networks, and overview of cybersecurity services available to mission partners.
DISA Operations	Overview of organizations that operate and assure portions of the DODIN including DISA networks and services.
Resources	Websites, phone numbers, email addresses, web portals, brochures, fact sheets, required regulations, acronyms…

Participant Feedback

Below are comments from participants who have attended the online class.

"The course is well structured, the trainers are very competent, and everybody will find something that they need to perform their mission."

NORTHCOM, attended class on-line

"I enjoyed the course. Very informative, shows changes in policy, technology and terminology."

Attended class in Peterson AFB, Colorado

"Suggest anyone who works on the watch floor take this class…I was on the floor for years, this class would have been a great help early on. Great job linking things together in the "big picture"."
Cyber Operations, attended on-line

"Very informative course; prepared me to perform my job better due to the understanding of the different processes."

USCYBERCOM, attended in Fort Meade, Maryland

"The course gave me a better understanding of the breadth and depth of services DISA provides and insight into joint endeavors."

Navy, Attended class in Norfolk, Virginia

"I thought I wouldn't like the virtual class, but it's actually turned out much better and really prefer the virtual class since we can ask questions via chat and receive answers in real time."

Navy, Attended class on-line