

## PRIVACY IMPACT ASSESSMENT (PIA)

**PRESCRIBING AUTHORITY:** DoD Instruction 5400.16, "DoD Privacy Impact Assessment (PIA) Guidance". Complete this form for Department of Defense (DoD) information systems or electronic collections of information (referred to as an "electronic collection" for the purpose of this form) that collect, maintain, use, and/or disseminate personally identifiable information (PII) about members of the public, Federal employees, contractors, or foreign nationals employed at U.S. military facilities internationally. In the case where no PII is collected, the PIA will serve as a conclusive determination that privacy requirements do not apply to system.

**1. DOD INFORMATION SYSTEM/ELECTRONIC COLLECTION NAME:**

Global Video Services (GVS)

**2. DOD COMPONENT NAME:**

Defense Information Systems Agency

**3. PIA APPROVAL DATE:**

03/04/21

### SECTION 1: PII DESCRIPTION SUMMARY (FOR PUBLIC RELEASE)

**a. The PII is:** (Check one. Note: foreign nationals are included in general public.)

- |   |   |
|---|---|
| <input type="checkbox"/> From members of the general public   | <input checked="" type="checkbox"/> From Federal employees and/or Federal contractors |
| <input type="checkbox"/> From both members of the general public and Federal employees and/or Federal contractors | <input type="checkbox"/> Not Collected (if checked proceed to Section 4)              |

**b. The PII is in a:** (Check one)

- |  |   |
|--|---|
| <input type="checkbox"/> New DoD Information System                    | <input type="checkbox"/> New Electronic Collection      |
| <input checked="" type="checkbox"/> Existing DoD Information System    | <input type="checkbox"/> Existing Electronic Collection |
| <input type="checkbox"/> Significantly Modified DoD Information System |   |

**c. Describe the purpose of this DoD information system or electronic collection and describe the types of personal information about individuals collected in the system.**

GVS-U is a high-quality video teleconferencing enterprise grade service that enables collaboration between desktop and room-based users. As DISA's modernized internet protocol (IP)-based video teleconference (VTC) service, GVS-U provides a full suite of on-demand, high-quality assured video conference capabilities. The service is offered to Department of Defense Mission Partners with a need to collaborate via high quality video teleconference over the Sensitive but Unclassified IP Router Network (NIPRNet). GVS-U has approximately 50,000 registrants and can currently support up to 1000 concurrent High Definition (HD) VTC sessions on NIPRNet. GVS-U offers connections at a broad range of speeds, which provides a high-quality video experience in bandwidth-constrained tactical environments. For scheduling, the GVS development team produces a web-based scheduling tool enabling reservation-based and ad-hoc conferencing.

**d. Why is the PII collected and/or what is the intended use of the PII?** (e.g., verification, identification, authentication, data matching, mission-related use, administrative use)

PII is collected to satisfy Cybersecurity requirements to utilize PKI authentication, as well as OPSEC verification/identification requirements, to allow system users to know which individuals they are communicating FOUO, CUI, and US Secret information to/with. Additionally, PII is gathered to facilitate system users to effectively communicate/coordinate in the mission-related use of this collaboration-based system.

**e. Do individuals have the opportunity to object to the collection of their PII?**  Yes  No

(1) If "Yes," describe the method by which individuals can object to the collection of PII.

(2) If "No," state the reason why individuals cannot object to the collection of PII.

Individuals can object to the collection of their PII in this system if they chose not to utilize the service. However, individuals are unable to object to the collection of PII if using the service, in order to satisfy aforementioned Cybersecurity and OPSEC requirements.

**f. Do individuals have the opportunity to consent to the specific uses of their PII?**  Yes  No

(1) If "Yes," describe the method by which individuals can give or withhold their consent.

(2) If "No," state the reason why individuals cannot give or withhold their consent.

Individual can consent to the specific uses of their PII in choosing whether or not to utilize the GVS-U service. However, in order to establish a GVS account, consent is mandatory.

**g. When an individual is asked to provide PII, a Privacy Act Statement (PAS) and/or a Privacy Advisory must be provided.** (Check as appropriate and provide the actual wording.)

- |   |   |   |
|---|---|---|
| <input checked="" type="checkbox"/> Privacy Act Statement | <input type="checkbox"/> Privacy Advisory | <input type="checkbox"/> Not Applicable |
|---|---|---|

Authority: 10 U.S.C. Chapter 8-Defense Agencies and Department of Defense Field Activities; DoD Directive (DoDD) 5105.19, Defense Information Systems Agency (DISA); DoD Directive 1000.25, DoD Personnel Identity Protection (PIP) Program; DoD Enterprise User Data Management Plan for Persons and Personals; and DoD Global Information Grid 2.0 Concept of Operations (GIG 2.0 CONOPS); DoDI 5200.46-DoD Investigative and Adjudicative Guidance for Issuing the Common Access Card (CAC) and DoDI 8520.03-Identity Authentication for Information Systems.

Principle Purpose: Purpose: Information is collected to verify your eligibility to access GVS system.

Routine Uses: None

Disclosure: Disclosure of this information is voluntary; however, failure to provide the requested information may impede, delay or prevent further processing of system access request to GVS system.

**h. With whom will the PII be shared through data exchange, both within your DoD Component and outside your Component? (Check all that apply)**

- |   |   |
|---|---|
| <input checked="" type="checkbox"/> Within the DoD Component  | Specify. DISA   |
| <input checked="" type="checkbox"/> Other DoD Components  | Specify. Combatant Commands/DoD Components                              |
| <input checked="" type="checkbox"/> Other Federal Agencies  | Specify.  |
| <input type="checkbox"/> State and Local Agencies   | Specify.  |
| <input checked="" type="checkbox"/> Contractor (Name of contractor and describe the language in the contract that safeguards PII. Include whether FAR privacy clauses, i.e., 52.224-1, Privacy Act Notification, 52.224-2, Privacy Act, and FAR 39.105 are included in the contract.) | Specify. AHIT includes FAR privacy clauses 52.224-1 and 52.224-2 Leidos |
| <input type="checkbox"/> Other (e.g., commercial providers, colleges).  | Specify.  |

**i. Source of the PII collected is: (Check all that apply and list all information systems if applicable)**

- |  |   |
|--|---|
| <input checked="" type="checkbox"/> Individuals                      | <input type="checkbox"/> Databases          |
| <input checked="" type="checkbox"/> Existing DoD Information Systems | <input type="checkbox"/> Commercial Systems |
| <input type="checkbox"/> Other Federal Information Systems           |   |

Enterprise Identity Federation Service (EIFS)

**j. How will the information be collected? (Check all that apply and list all Official Form Numbers if applicable)**

- |   |  |
|---|--|
| <input type="checkbox"/> E-mail   | <input type="checkbox"/> Official Form (Enter Form Number(s) in the box below) |
| <input type="checkbox"/> Face-to-Face Contact                                     | <input type="checkbox"/> Paper   |
| <input type="checkbox"/> Fax  | <input type="checkbox"/> Telephone Interview                                   |
| <input checked="" type="checkbox"/> Information Sharing - System to System        | <input checked="" type="checkbox"/> Website/E-Form                             |
| <input type="checkbox"/> Other (If Other, enter the information in the box below) |  |

**k. Does this DoD Information system or electronic collection require a Privacy Act System of Records Notice (SORN)?**

A Privacy Act SORN is required if the information system or electronic collection contains information about U.S. citizens or lawful permanent U.S. residents that is retrieved by name or other unique identifier. PIA and Privacy Act SORN information must be consistent.

Yes  No

If "Yes," enter SORN System Identifier K890.14 DoD

SORN Identifier, not the Federal Register (FR) Citation. Consult the DoD Component Privacy Office for additional information or <http://dpcl.dod.mil/Privacy/SORNs/>  
or

If a SORN has not yet been published in the Federal Register, enter date of submission for approval to Defense Privacy, Civil Liberties, and Transparency Division (DPCLTD). Consult the DoD Component Privacy Office for this date

If "No," explain why the SORN is not required in accordance with DoD Regulation 5400.11-R: Department of Defense Privacy Program.

**I. What is the National Archives and Records Administration (NARA) approved, pending or general records schedule (GRS) disposition authority for the system or for the records maintained in the system?**

- (1) NARA Job Number or General Records Schedule Authority. GRS 6.5, Item 20
- (2) If pending, provide the date the SF-115 was submitted to NARA.
- (3) Retention Instructions.

Customer/client records. Contains the names, work email addresses, Agency name and work phone numbers of users. Temporary. Delete when superseded, obsolete, or when customer requests the agency to remove the records. (DAA-GRS2017-0002- 0002)

**m. What is the authority to collect information? A Federal law or Executive Order must authorize the collection and maintenance of a system of records. For PII not collected or maintained in a system of records, the collection or maintenance of the PII must be necessary to discharge the requirements of a statute or Executive Order.**

- (1) If this system has a Privacy Act SORN, the authorities in this PIA and the existing Privacy Act SORN should be similar.
- (2) If a SORN does not apply, cite the authority for this DoD information system or electronic collection to collect, use, maintain and/or disseminate PII. (If multiple authorities are cited, provide all that apply).
  - (a) Cite the specific provisions of the statute and/or EO that authorizes the operation of the system and the collection of PII.
  - (b) If direct statutory authority or an Executive Order does not exist, indirect statutory authority may be cited if the authority requires the operation or administration of a program, the execution of which will require the collection and maintenance of a system of records.
  - (c) If direct or indirect authority does not exist, DoD Components can use their general statutory grants of authority ("internal housekeeping") as the primary authority. The requirement, directive, or instruction implementing the statute within the DoD Component must be identified.

10 U.S.C. Chapter 8-Defense Agencies and Department of Defense Field Activities; DoD Directive (DoDD) 5105.19, Defense Information Systems Agency (DISA); DoD Directive 1000.25, DoD Personnel Identity Protection (PIP) Program; DoD Enterprise User Data Management Plan for Persons and Personae; and DoD Global Information Grid 2.0 Concept of Operations (GIG 2.0 CONOPS); DoDI 5200.46-DoD Investigative and Adjudicative Guidance for Issuing the Common Access Card (CAC) and DoDI 8520.03-Identity Authentication for Information Systems.

**n. Does this DoD information system or electronic collection have an active and approved Office of Management and Budget (OMB) Control Number?**

Contact the Component Information Management Control Officer or DoD Clearance Officer for this information. This number indicates OMB approval to collect data from 10 or more members of the public in a 12-month period regardless of form or format.

Yes       No       Pending

- (1) If "Yes," list all applicable OMB Control Numbers, collection titles, and expiration dates.
- (2) If "No," explain why OMB approval is not required in accordance with DoD Manual 8910.01, Volume 2, "DoD Information Collections Manual: Procedures for DoD Public Information Collections."
- (3) If "Pending," provide the date for the 60 and/or 30 day notice and the Federal Register citation.

OMB Control Number: 0704-0415; Expiration Date: None