PRIVACY IMPACT ASSESSMENT (PIA)

PRESCRIBING AUTHORITY: DoD Instruction 5400.16, "DoD Privacy Impact Assessment (PIA) Guidance". Complete this form for Department of Defense (DoD) information systems or electronic collections of information (referred to as an "electronic collection" for the purpose of this form) that collect, maintain, use, and/or disseminate personally identifiable information (PII) about members of the public, Federal employees, contractors, or foreign nationals employed at U.S. military facilities internationally. In the case where no PII is collected, the PIA will serve as a conclusive determination that privacy requirements do not apply to system.

1. DOD INFORMATION SYSTEM/ELECTRONIC COLLECTION NAME:

ENTERPRISE PRIVILEGED USER AUTHENTICATION SERVICES (EPUAS)

2. DOD COMPONENT NAME:

Defense Information Systems Agency

3. PIA APPROVAL DATE:

09/22/23

SECTION 1: PII DESCRIPTION SUMMARY (FOR PUBLIC RELEASE)

a. The PII is: *(Check one. Note: Federal contractors, military family members, and foreign nationals are included in general public.)*

- ☐ From members of the general public
- ☒ From Federal employees
- ☐ from both members of the general public and Federal employees
- ☐ Not Collected *(if checked proceed to Section 4)*

b. The PII is in a: *(Check one.)*

- ☐ New DoD Information System
- ☐ New Electronic Collection
- ☒ Existing DoD Information System
- ☐ Existing Electronic Collection
- ☐ Significantly Modified DoD Information System

c. Describe the purpose of this DoD information system or electronic collection and describe the types of personal information about individuals collected in the system.

EPUAS (Enterprise Privileged User Authentication Service) is a multi-tier forest structure for authentication and authorization for DISA administrators. The EPUAS service secures the privileged user base by separating the authentication from the privileged authorization. EPUAS implements a tiered access model in accordance with industry best practices. It is comprised of the Enterprise Privileged User Forest (EPUF) and the Enterprise Shared Resource Forest (ESRF and ESRFOOB). EPUF is the Tier 0 Domain that holds all administrator accounts and provides authentication for users. ESRF utilizes it's one way trust to EPUF and via Centrify integration delivers two-factor authentication through Active Directory for Mission Partner UNIX/LINUX systems and stand-alone Windows-based workloads. The types of PII collected are as follows: Name(s), DoD ID Number, Rank/Grade, Position/Title, Official Duty Telephone Phone, Official Duty Address, Citizenship, and Work E-mail address.

d. Why is the PII collected and/or what is the intended use of the PII? *(e.g., verification, identification, authentication, data matching, mission-related use, administrative use)*

Verification and identification of an individual requesting services.

e. Do individuals have the opportunity to object to the collection of their PII? ☒ Yes ☐ No

(1) If "Yes," describe the method by which individuals can object to the collection of PII.

(2) If "No," state the reason why individuals cannot object to the collection of PII.

Individuals can object to the collection of their PII by not completing and submitting the information required.

f. Do individuals have the opportunity to consent to the specific uses of their PII? ☒ Yes ☐ No

(1) If "Yes," describe the method by which individuals can give or withhold their consent.

(2) If "No," state the reason why individuals cannot give or withhold their consent.

Individuals can object to the specific uses of their PII by not completing and submitting the information required.

g. When an individual is asked to provide PII, a Privacy Act Statement (PAS) and/or a Privacy Advisory must be provided. *(Check as appropriate and provide the actual wording.)*

☒ Privacy Act Statement ☐ Privacy Advisory ☐ Not Applicable

Authority: Executive Order 10450, 9397; and Public Law 99-474, the Computer Fraud and Abuse Act.
Principal Purpose: To record names, signature, and other identifiers for the purpose of validating trustworthiness of individuals requesting

access to Department of Defense (DoD) systems and information. NOTE: Records may be maintained in both electronic and/or paper form.
Routine Uses: None.
Disclosure: Disclosure of this information is voluntary; however, failure to provide the requested information may impede, delay or prevent further processing of this request.

h. With whom will the PII be shared through data/system exchange, both within your DoD Component and outside your Component? *(Check all that apply)*

☒	Within the DoD Component	Specify. DISA
☐	Other DoD Components *(i.e. Army, Navy, Air Force)*	Specify.
☐	Other Federal Agencies *(i.e. Veteran's Affairs, Energy, State)*	Specify.
☐	State and Local Agencies	Specify.
☐	Contractor *(Name of contractor and describe the language in the contract that safeguards PII. Include whether FAR privacy clauses, i.e., 52.224-1, Privacy Act Notification, 52.224-2, Privacy Act, and FAR 39.105 are included in the contract.)*	Specify.
☐	Other *(e.g., commercial providers, colleges)*.	Specify.

i. Source of the PII collected is: *(Check all that apply and list all information systems if applicable)*

☒	Individuals	☐	Databases
☐	Existing DoD Information Systems	☐	Commercial Systems
☐	Other Federal Information Systems		

The collection of PII information by an external entity Global Service Desk (GSD) for the purpose of verifying an existing privilege account. The requester submits a ticket, with completed DD2875 form attached, as the initial process request.

j. How will the information be collected? *(Check all that apply and list all Official Form Numbers if applicable)*

☐	E-mail	☒	Official Form (*Enter Form Number(s) in the box below)*
☐	In-Person Contact	☐	Paper
☐	Fax	☐	Telephone Interview
☐	Information Sharing - System to System	☐	Website/E-Form
☐	Other *(If Other, enter the information in the box below)*		

DD Form 2875

k. Does this DoD Information system or electronic collection require a Privacy Act System of Records Notice (SORN)?

A Privacy Act SORN is required if the information system or electronic collection contains information about U.S. citizens or lawful permanent U.S. residents that is retrieved by name or other unique identifier. PIA and Privacy Act SORN information must be consistent.

☒ Yes ☐ No

If "Yes," enter SORN System Identifier K890.14

SORN Identifier, not the Federal Register (FR) Citation. Consult the DoD Component Privacy Office for additional information or http://dpcld.defense.gov/Privacy/SORNs/

or

If a SORN has not yet been published in the Federal Register, enter date of submission for approval to Defense Privacy, Civil Liberties, and Transparency Division (DPCLTD). Consult the DoD Component Privacy Office for this date

If "No," explain why the SORN is not required in accordance with DoD Regulation 5400.11-R: Department of Defense Privacy Program.

l. What is the National Archives and Records Administration (NARA) approved, pending or general records schedule (GRS) disposition authority for the system or for the records maintained in the system?

(1) NARA Job Number or General Records Schedule Authority. GRS 3.2.062 (N1-GRS- 07-3, item 13b)

(2) If pending, provide the date the SF-115 was submitted to NARA.

(3) Retention Instructions.

Temporary. Destroy/delete when 7 years 6 months to 20 years 6 months old, based on the maximum level of operation of the appropriate CA and after the information record the PKI is designed to protect and/or access is destroyed according to an authorized schedule, or in the case of permanent records when the record is transferred to NARA legal custody. Longer retention is authorized if the agency determines that transaction - specific PKI records are needed for longer periods.

m. What is the authority to collect information? A Federal law or Executive Order must authorize the collection and maintenance of a system of records. For PII not collected or maintained in a system of records, the collection or maintenance of the PII must be necessary to discharge the requirements of a statue or Executive Order.

(1) If this system has a Privacy Act SORN, the authorities in this PIA and the existing Privacy Act SORN should be similar.
(2) If a SORN does not apply, cite the authority for this DoD information system or electronic collection to collect, use, maintain and/or disseminate PII. (If multiple authorities are cited, provide all that apply).

(a) Cite the specific provisions of the statute and/or EO that authorizes the operation of the system and the collection of PII.

(b) If direct statutory authority or an Executive Order does not exist, indirect statutory authority may be cited if the authority requires the operation or administration of a program, the execution of which will require the collection and maintenance of a system of records.

(c) If direct or indirect authority does not exist, DoD Components can use their general statutory grants of authority ("internal housekeeping") as the primary authority. The requirement, directive, or instruction implementing the statute within the DoD Component must be identified.

The following authority allows the Enterprise Privileged User Authentication Services (EPUAS) to collect data:
- USCYBERCOM TASKORD 15-0102 Implementation and Reporting of DoD Public Key Infrastructure (PKI) System Administrator and Privileged User Authentication, July 15, 2015
- Secure Administration Authentication Gateway and Enterprise Privileged User Authentication Service, March 31, 2019
- DoD Instruction 8520.02, Public Key Infrastructure (PKI) and Public Key (PK) Enabling, February 21, 2019
- DoD Instruction 8520.03, Identity Authentication for Information Systems, February 21, 2019

n. Does this DoD information system or electronic collection have an active and approved Office of Management and Budget (OMB) Control Number?

Contact the Component Information Management Control Officer or DoD Clearance Officer for this information. This number indicates OMB approval to collect data from 10 or more members of the public in a 12-month period regardless of form or format.

☒ Yes ☐ No ☐ Pending

(1) If "Yes," list all applicable OMB Control Numbers, collection titles, and expiration dates.
(2) If "No," explain why OMB approval is not required in accordance with DoD Manual 8910.01, Volume 2, " DoD Information Collections Manual: Procedures for DoD Public Information Collections."
(3) If "Pending," provide the date for the 60 and/or 30 day notice and the Federal Register citation.

OMB Control Number: 0704-0415; Expiration Date: None