

## **DISA GLOBAL TELECOMMUNICATIONS SEMINAR**

Provides an overview of DISA and a tutorial highlighting best practices for customers to submit/manage requests for services and support

### **Seminar Overview**

The seminar is designed to help military departments and defense and federal agencies to optimize their use of Defense Information Systems Agency (DISA) services. The seminar is held at DISA Global Operations Command, Scott Air Force Base, Illinois.

Joint warfighters, national level leaders, and other mission and coalition partners depend on DISA services to communicate and transfer vital information around the world every day. This seminar bridges the gap between available services and actual obtainment of those services. During the seminar, attendees will receive information and hands-on training to facilitate the ordering and life cycle management of their communications requirements via DISA's order entry tool, DISA Storefront (DSF).

### **Schedule**

**Sept. 25-28**

**Oct. 23-26**

**Nov. 13-16**

**Dec. 11-14**

### **This Seminar Will Answer**

- What is DISA, and how do customers know what part of DISA to work with?
- What services are available from DISA?
- What are the joint regional security stacks (JRSS)?
- How do DISA services work and what can the customer expect from DISA?
- What policies must DISA and customers follow and what they both responsible for?
- How are services acquired from the DISA Storefront?
- How do customers work with DISA to manage services from cradle to grave?
- Where do customers go for support?

## Seminar Topics

In an interactive learning environment, the seminar covers the following topic areas:

| Topic                         | Description   |
|-------------------------------|---|
| DISA Forecast                 | Overview of DISA's mission, vision, strategic plan, and priorities.   |
| DISA Organizational Structure | Overview of the DISA organizational structure, with an emphasis on which DISA entities handle which missions.   |
| Daily Operations              | Tour the DISA Global Operations Command's Orion Cyber Operations Center and the Request Fulfillment Center.   |
| Emerging Technologies         | Overview of the DOD Mobility Capability (DMCC & DMUC), EVoIP/ECVoIP, SIPRNet Access Migration (SAM) Project, and Joint Regional Security Stacks (JRSS).   |
| Network Services              | Overview of data, messaging, voice, satellite, transport, VPN, and MPLS networks.   |
| Getting Connected             | Review of the processes involved in circuit and service acquisition, from requirements definition to disconnection. Outline of requirements to connect to DISA networks.  |
| Request Fulfillment Process   | Hands-on training of order entry, management, approval process, and funding, accreditation process, and circuit tracking.   |
| DISA Tools                    | Hands-on training of DISA Storefront (DSF), World-Wide Online Support System (WWOLS), Telecom Certification Office Support System (TCOSS), TSEAS Inventory Billing Information (TIBI), Reports Management System (RMS), and Operational Support System (OSS) Network Management System (NMS). |
| DISA Service Support          | Discussion of the organizations processes and resources available to assist DISA's mission partners.  |

## Requirements for Attending

**FEE:** There is no tuition cost for the seminar; however, the participant's organization is responsible for all travel and associated TDY costs to Scott Air Force Base. Billeting arrangements are the responsibility of the attendee.

**REGISTRATION:** To register please visit: <https://www.disa.mil/DGOC/Training/Telecommunications-Seminar>. If you are DISA government employee, you **must** register via DOTS.

**SECURITY REQUIREMENTS:** A secret security clearance is required for access to the facility. Individuals will not be allowed access to the facility without prior security clearance verification. Please provide your security manager's contact information with the time of registration.

## Want us to come to you?

We are available to provide this training at your location. Contact the DISA Global Customer Care team for a copy of our seminar host guide. (Email: [disa.scott.global.mbx.telecom-seminar@mail.mil](mailto:disa.scott.global.mbx.telecom-seminar@mail.mil))