DEFENSE INFORMATION SYSTEMS AGENCY
P.O. Box 549
FORT MEADE, MARYLAND 20755-0549

Network Services Customer Notice 2014-01 11 April 2014

SUBJECT: Network Services Strategic Communications

1. **Purpose:** In accordance with the Network Services (NS) Strategic Communications Plan (dated 31 December 2013), NS is reaching out to our mission partners to communicate steps the directorate is taking to increase our communications.

2. **General Information:** The NS Directorate Strategic Communication Plan establishes standard mechanisms to effectively build awareness of NS strategic direction, programs, processes, and priorities. One of the goals of the directorate's strategic communications is to build and solidify cooperative relationships with NS stakeholders and strategic partners to ensure effective and efficient execution of the Directorate's priorities in delivering services and enabling capabilities.

3. **Important Mission Partner Resources:** The following short list of resources serve as important points of reference to acclimate our mission partners to the direction NS is taking to increase communications with our mission partners, NS Portfolio key performance metrics, the open projects NS is working in support of mission requirements, and who our mission partners may contact with questions regarding Network Services:

   3.1. **NS Strategic Communications Plan** – The NS Strategic Communications Plan encompasses all NS communications, whether written, verbal, or electronic, on the subject of the services provided or performed by the NS Directorate. The NS Strategic Communications Plan can be viewed via the following: https://east.esps.disa.mil/DISA/ORG/NS/NS%20Front%20Office/NS%20Strategic%20Communications%20Plan/NS%20Strategic%20Communications%20Plan%2031%20Dec%2013.pdf

   3.2. **NS Portfolio** – NS is responsible for the global voice, video, messaging, and data Networks and strategic mission support that provide Information Superiority to the President, Combatant Commanders, Senior Leadership, Services, Agencies and Warfighters. The NS Portfolio provides a Financial Overview of General Funds, a Portfolio Assessment based on Cost, Schedule and Performance, the Top 10 NS Projects, and a summary of Key Efforts. The portfolio can be found at: https://east.esps.disa.mil/DISA/ORG/NS/_layouts/PowerPoint.aspx?PowerPointView=ReadingView&PresentationId=/DISA/ORG/NS/NS%20Front%20Office/NS%20Dashboard%20Files/NS%20Portfolio%2028%20Feb%202014.pptx&Source=https%3A%2F%2Feast%2Eesps%2Edisa%2Emil%2FDISA%2F

3.3. **Open NS Projects** – The status of open projects being worked by NS can be found at: https://east.esps.disa.mil/disa/org/nsp/NSprojects/Lists/NS%20Project%20Status/ProjectStatusView.aspx

3.4. **Customer Portfolio Managers** – NS Customer Portfolio Managers (CPM) serve to strengthen relationships through unified information sharing and collaboration with internal and external mission partners. A list of the CPMs and the mission partners they support can be found at: https://east.esps.disa.mil/disa/org/nsp/NSP4/CustomerPortfolioManagerListing/SitePages/Home.aspx

4. **Point-of-Contact:** For questions regarding NS Strategic Communications, please contact Martha Buck as follows:

MARTHA O. BUCK
SBU Email: martha.o.buck.civ@mail.mil
CML (301) 225-2474
DSN (312) 375-2474

5. **Effective Date:** This NS Customer Notice is effective 11 April 2014.

Paul G. Fitris

for CINDY E. MORAN
Director for Network Services
Defense Information Systems Agency

17 Apr 2014
Date

OPR: NS