

Defense Information Systems Agency (DISA) Global Service Desk (GSD) Mission Partner Contact Information

For DoD Enterprise Email (DEE) operational issues please contact your local service desk.

USER Community: Used by DISA External Mission Partners and DISA Admins to request support for DISA Managed IT Assets and respective services.

1-844-DISA-HLP (1-844-347-2457)
DSN 850-0032

E-mail Options (Consider for all routine requests)

Main Menu Options Next Level Option

1 Application Services

- 1-Special Services
 - 2-Oklahoma City
 - 3-Security Services - ACAS, EMAS, HBSS, PKI
 - 9-NBIS
- or {Hold} for Next Agent

DISA Global Service Desk Application Services Request:

disa.gsd.okc.apps@mail.mil

disa.gsd.maops@mail.mil

disa.gsd.apps@mail.mil

All Form 7 Requests: disa.gsd.Form7@mail.mil

2 Infrastructure

- 1-Network Services
 - 2-Video Services (GVS)
 - 3-Enterprise SATCOM Gateway Services
 - 4-Performance Reports
 - 5-PIN/Password Resets
- or {Hold} for Next Agent

DISA Global Service Desk Mailbox Infrastructure Ticket Request

disa.gsd.infrastructure@mail.mil

3 Electronic Business

- 1-WAWF, IRAP, EDA, CORT, NCCS, Myinvoice, GEX
- 2-Vendor Assistance

DISA Global Service Desk Mailbox EB Ticket Request

disa.gsd.eb@mail.mil

4 Enterprise Email

- 1-Army Enterprise Service Desk
- or {Hold} for Next Agent

DISA Global Service Desk Mailbox Enterprise Services Ticket Request

disa.gsd.enterpriseservices@mail.mil

5 Enterprise Services

{Hold} for Next Agent
(VDI, EPUAS)

DISA Global Service Desk Mailbox Enterprise Services Ticket Request

disa.gsd.enterpriseservices@mail.mil

