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DISA

DISA MISSION PARTNER CONFERENCE
2012

Global Enterprise Operations

 Network /Transport Management Centers

 Enterprise Service Centers

 DISA Field Office



- Network of Operations Centers linked technically and procedurally
- Resiliency to manage full spectrum of operations
- Enable and ensure end-to-end service
- Operate and defend DISA Enterprise in a contested environment
- DISA Enterprise is *Always On*



Strategic Objective: Dynamic control, operation and defense of our Enterprise Infrastructure and C2/Information Sharing capabilities and services

Telecomm Circuits

Base/Post/
Camp/Stations/Sites

Customer Applications

Collaboration Users

Managed Network Assets

Storage

The Operational Environment

Regional Operations with Global Effects



Operation Gladiator Shield
- Global Cyber -



Operation Unified Response
- Haiti -



Operation Enduring Freedom
- Afghanistan -



Operation Iraqi Freedom
Operation New Dawn
- Iraq -



Operation Odyssey Dawn
Operation Unified Protector
- Libya -



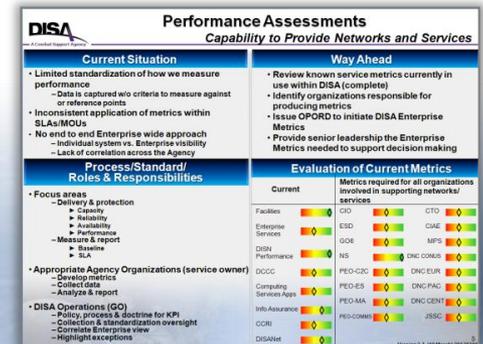
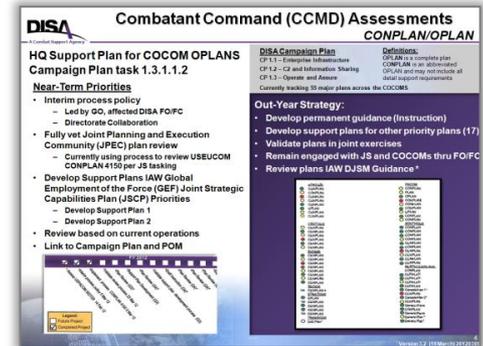
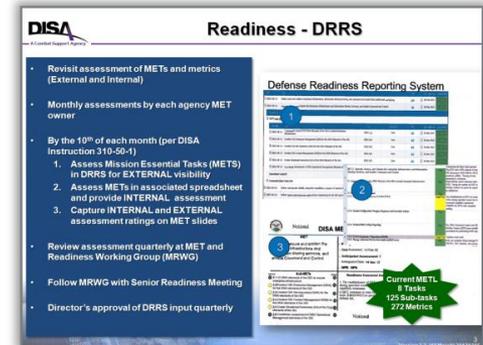
Operation Tomodachi
- Japan and Pacific Region -



Requires a synchronized, unified effort across the Agency and informs us of seams & gaps

Operating within the Current Environment and Preparing for the Next Engagement

- ▶ **Continuous Operations 24x7 of our Global Mission** shaping the environment (DOTMLPF)
- ▶ **Combatant Command Plan Assessments**, fully vet Joint Planning and Execution Community (JPEC) plan review
- ▶ **Optimize exercises internally for readiness and externally with our Mission Partners**, constantly test and measure performance/effectiveness and ability to support OPLANS
- ▶ **Internal Assessments**, series of internal evaluations across operational areas
- ▶ **Performance Assessments**, provide senior leadership the Enterprise Metrics needed to support decision making/feedback to PEOs
- ▶ **Continuous assessment and exercising of Continuity of Operations (COOP)**



Building Partnerships



Operating in Cyberspace

- Whole of Government Cyber Strategy
- DISA's Cyber Outreach Program
- Operational Framework

IT Service Management

- ITIL/Industry Best Practice
- DISA Enterprise Service Management Framework Consortium (June 5-7, 2012)
- Concepts and Technologies

Performance

- Modeling and Metrics
- Service Levels
- Performance Based Contracting

Efficiencies

- Ratio of workforce to technology