

The IT Combat Support Agency



Voice Internet Service Provider (ISP)

Cost Effective, Secure Commercial Phone Service Delivered Over the NIPRNet

Overview

Voice Internet Service Provider, or Voice ISP, is a commercial phone service delivered over a standard Nonsecure Internet Protocol Router Network (NIPRNet) connection. This service enables any DOD user connected to the NIPRNet to make commercial calls or to place calls between DOD installations.

Advantages

Cost Savings on Equipment and Service

- Cost savings are achieved through the elimination of local T1 lines used by commercial service providers.
- DISA negotiates with the commercial carrier to obtain lower rates through economies of scale. This makes Voice ISP
 rates lower than when each base/post/camp/station negotiates their own rate with the commercial carrier.
- Pay only for what you use. You will only be billed for outgoing calls to non-Voice ISP users. This is a contrast to the
 majority of direct commercial contracts, which charge a flat monthly rate.
- The service includes unlimited free calling between Voice ISP users DOD-wide.

Enhanced Security

 Users can take advantage of DISA's enterprise sensing and information assurance capabilities to protect against external threats that may penetrate commercial carrier networks.

Seamless Implementation

- Implementation can be completed within 120 days of your decision to transition to Voice ISP. This timeline includes testing.
- Keep your current phone numbers or request new ones.
- There is no down time when the transition occurs and the transition is seamless to end users.

Request an Estimate

Voice ISP's cost savings are substantial and should be a key element of your decision making process.

DISA will provide an estimate of your monthly Voice ISP cost, based on your current number of T1 lines and usage, within 10 days. All you need to do is complete a short questionnaire.

Contact <u>disa.meade.ns.list.disa-voice-</u> <u>isp-team@mail.mil</u> to request an estimate.

To learn more, visit http://disa.mil/Network-Services/Voice/Voice-ISP-PSTN. Last Updated September 2015